

# PROVIDING TELEHEALTH SERVICES AS AN LPN

*As our world constantly changes, so does the need to provide health care services in new innovative ways. Telehealth services gives patients the ability to access the professional services of a Licensed Practical Nurse (LPN) using a digital means of communication.*

This is an important service and you can take comfort knowing that your Medical Malpractice Insurance will extend to cover Telehealth services as long as you have met the scope of practice requirements in the jurisdiction you are providing services. All coverage is subject to the terms and conditions of your Medical Malpractice Insurance Policy.

## WHAT ARE CONSIDERED TELEHEALTH SERVICES?

Telehealth is the use of digital information and communication technologies, such as computers and mobile devices, to access health care services remotely. These may be technologies used from home or that the LPN uses to improve or support health care services.

Examples of what would be considered Telehealth Communication:

- Videoconferencing
- Phone Call
- Online Patient Portals
- Email and Text Messaging
- Other Electronic Communications

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Contact us to learn more about  
coverage under the LPN program

**Please read through the scope of practice requirements below to ensure your Medical Malpractice Coverage will respond in the event of a claim.**

## SCOPE OF PRACTICE REQUIREMENTS

- Scope of practice can vary from province to province. LPN's are responsible to make sure they are acting within the approved scope of practice in the jurisdiction they are providing telehealth services in.
  - For Example: if you are licensed in Manitoba, but your patient you are providing Telehealth services to is in Saskatchewan, you need to ensure you are acting within the approved scope of practice in Saskatchewan.
- If you are acting **outside** of scope of practice in a jurisdiction, **your Medical Malpractice insurance may not respond to a claim.**
- Some provinces will require you to be licensed in that province prior to providing any Telehealth services to a resident of that jurisdiction. LPN's must check with the provincial/territorial regulatory authority (College) in the jurisdiction they are providing their services prior to providing telehealth services to a patient.

If you need further clarifications, please consult your provincial/territorial regulatory authority (College).

LET US HELP YOU MANAGE YOUR RISK

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